

## **Frequently Asked Questions About the NSTA Minneapolis National Conference**

**November 12-15, 2025**

### **What airport should I use?**

The local airport is [Minneapolis St Paul Airport](#) which is approximately 12 miles from the Minneapolis Convention Center.

### **What should I bring with me to the conference?**

Please bring cash and credit/debit cards, as many establishments in Minneapolis are cashless. Some of the parking garages around the center are cashless.

The weather in November in Minneapolis can be unpredictable. We recommend packing layered clothing and a jacket. Be sure to check the forecast before you leave, as temperatures typically range from a high of 43°F to a low of 27°F.

### **What time zone is Minneapolis?**

Minneapolis is Central Daylight Time.

### **Is there parking?**

Parking is conveniently located near the Convention Center. Please visit the link: [Public Event Parking Options](#) for more information on parking. Shuttles & Taxi Rideshare Zone.

### **How do I get from the airport to the conference hotels?**

If you are using Uber, Lyft, zTrip, or a taxi for transportation to and from the airport please visit this link for information: [MSP Ground Transportation](#).

### **What are the conference hotels?**

NSTA has contracted with several downtown Minneapolis hotels. Please visit the NSTA housing page at [NSTA Minneapolis Housing](#) for information.

**Who do I contact if there are problems with my housing reservation?**

Please confirm your [housing reservation](#) prior to arrival. If you have any questions or encounter any difficulties upon arrival contact IMN Solutions, between 9:00 AM and 7:00 PM Eastern Standard Time, Monday–Friday at (571) 579-3867 or [nstahousing@imnsolutions.com](mailto:nstahousing@imnsolutions.com).

**Do the hotels require a credit card when checking in?**

Yes, conference hotels require a valid credit card for incidental fees. Once your hotel reservation is booked, you may contact the hotel directly to find out what they charge for incidental fees, so you're prepared ahead of time.

**Where is the conference located?**

Conference Services, the exhibits, the NSTA Hub/Store, most sessions and events will be located at the **Minneapolis Convention Center** at 1301 Second Ave S, Minneapolis, MN 55403

There will also be concurrent sessions at the Hyatt Regency Minneapolis Downtown, 1300 Nicollet Mall, Minneapolis, MN 55403.

**Where can I find Mother's room?**

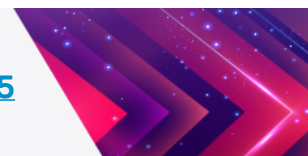
Mother's room will be located on Level Two by 202 B.

**Is there complimentary Wi-Fi throughout the convention center?****If so, what is the access code?**

There is complimentary wireless internet throughout the public spaces at the convention center for simple usage only, such as checking email. Please note that due to the amount of usage by attendees, connectivity may be spotty at times.

**When does the conference begin and end?**

Registration opens at 10:00 AM on Wednesday, November 12. The conference officially kicks off with the STEM Showcase at 1:00 p.m. followed by the Opening Reception at 4 p.m. and Opening Keynote at 5:15 PM. The conference ends on Saturday, November 15 with the Closing Reception starting at 2:00 PM.



### What do I do if I have not received my registration confirmation e-mail?

- Before arriving at the conference, please contact us at [reg@nsta.org](mailto:reg@nsta.org).
- If you are onsite at the conference, please visit Conference Services located just inside the entrance of **Exhibit Hall BCD (level 1)**.

### What are the hours for Conference Services?

Conference Services will be open during the following hours:

Wednesday, November 12	10:00 AM – 6:00 PM
Thursday, November 13	7:00 AM – 5:00 PM
Friday, November 14	7:00 AM – 5:00 PM
Saturday, November 15	7:30 AM – 1:00 PM

### What is the Expo Hall schedule and location?

Located in **Exhibit Halls BCD** with access on the level 1 of the convention center.

- Thursday, November 13, 11:00 AM – 5:00 PM  
*\*with exclusive Expo Hall hours, 11:00 AM–1:00 PM*
- Friday, November 14, 9:00 AM – 5:00 PM  
*\*with exclusive Expo Hall hours, 11:40 AM–1:20 PM*
- Saturday, November 15, 9:00 AM – 1:00 PM

### Where is the Lost and Found located?

The Lost and Found is located at the Conference Services Desk, just inside the entrance of **Exhibit Hall BCD (level 1)**. Any items found in the convention center during the conference should be turned to the Conference Services Desk. Following the conference, any remaining items will be turned over to the Command Center.



### **What tips do you have for staying safe at the conference?**

NSTA works hard to provide a safe and secure environment at its events by working with venue staff to make sure conference attendees are safe. We ask that all attendees report any suspicious or concerning behavior to staff immediately—no concern is too small. To help ensure your personal safety, please follow these simple guidelines:

- Be aware of your surroundings at all times.
- Use the buddy system when walking to and from the convention center or networking event locations during early or late hours.
- Remove your meeting badge when you leave the convention center.
- Limit the amount of cash or credit cards you carry, store valuables in your hotel room safe.
- Never leave personal belongings unattended.
- For emergencies or immediate assistance, contact any staff member or on-site security personnel.

### **Where are the closest medical facilities located?**

- [Abbott Northwestern Hospital](#)  
800 E 28th Street, Minneapolis, MN 55407  
(612) 863-4000  
Hours: 24 Hours
- [Allina Health Urgent Care](#)  
3270 W Lake Street, Suite 3264, Minneapolis, MN 55416  
(612) 262-8890  
Hours: 7 Days of Week – 8:00 AM – 8:00 PM

Please visit the [Safety & Emergency Procedures](#) page at MCC.